

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY	
	<p style="text-align: center;">2005 1.3%</p>
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 0204 13 Financial Information Return.</p>	

Fire Services

2.1 FIRE SERVICES – EFFICIENCY	
	<p style="text-align: center;">2005 \$0.83</p>
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 1102 13 Financial Information Return.</p>	

Police Services

3.1 POLICE SERVICES – EFFICIENCY					
	2005				
	\$180.68				
Efficiency Measure					
Operating costs for police services per household.					
Objective					
Efficient police services.					
Notes					
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 1203 13 Financial Information Return.					
3.2 VIOLENT CRIME RATE					
	2005	2004	2003	2002	2001
	13.10	15.10	15.13	11.56	
Effectiveness Measure					
Violent crime rate per 1,000 persons.					
Objective					
Safe communities.					
Notes					
SLC 92 1258 07 Financial Information Return.					
3.3 PROPERTY CRIME RATE					
	2005	2004	2003	2002	2001
	22.50	30.48	27.24	30.82	
Effectiveness Measure					
Property crime rate per 1,000 persons.					
Objective					
Safe communities.					
Notes					
SLC 92 1259 07 Financial Information Return.					

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3.4 TOTAL CRIME RATE					
	2005	2004	2003	2002	
	56.68	75.76	76.50	63.29	
Effectiveness Measure					
Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).					
Objective					
Safe Communities.					
Notes					
SLC 92 1263 07 Financial Information Return.					
3.5 YOUTH CRIME RATE					
	2005				
	45.35				
Effectiveness Measure					
Youth crime rate per 1,000 youths.					
Objective					
Safe Communities.					
Notes					
The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.					
SLC 92 1265 07 Financial Information Return.					

Roads

4.1 PAVED ROADS – EFFICIENCY	
	2005 \$567.11
Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.	
Objective Efficient maintenance of paved roads.	
Notes	
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2107 13 Financial Information Return.	
4.2 UNPAVED ROADS – EFFICIENCY	
	2005 \$524.26
Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.	
Objective Efficient maintenance of unpaved roads.	
Notes	
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2108 13 Financial Information Return.	
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY	
	2005 \$522.90
Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.	
Objective Efficient winter maintenance of roads.	
Notes	
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2204 13 Financial Information Return.	

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4.4 ADEQUACY OF PAVED ROADS					
	2005	2004	2003	2002	2001
	n/a	n/a	n/a	n/a	n/a
Effectiveness Measure					
Percentage of paved lane kilometres where the condition is rated as good to very good.					
Objective					
Pavement condition meets municipal objectives.					
Notes					
SLC 92 2152 07 Financial Information Return.					
4.5 WINTER EVENT RESPONSES					
	2005	2004	2003	2002	2001
	100%	100%	100%	100%	100%
Effectiveness Measure					
Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.					
Objective					
Appropriate response to winter storm events.					
Notes					
SLC 92 2251 07 Financial Information Return.					

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY		
	2005	
	n/a	
Efficiency Measure		
Operating costs for the collection of wastewater per kilometre of wastewater main.		
Objective		
Efficient municipal wastewater collection services.		
Notes		
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3107 13 Financial Information Return.		
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY		
	2005	
	n/a	
Efficiency Measure		
Operating costs for the treatment and disposal of wastewater per megalitre.		
Objective		
Efficient municipal wastewater treatment and disposal services.		
Notes		
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3108 13 Financial Information Return.		

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6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY

	2005	
	\$541.96	

Efficiency Measure

Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).

Objective

Efficient wastewater system (Integrated System).

Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
One megalitre equals 1,000,000 litres or 1,000 cubic metres.
SLC 91 3109 13 Financial Information Return.

6.4 WASTEWATER MAIN BACKUPS

	2005	2004	2003	2002	2001
	25.86	49.02	49.02		

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3154 07 Financial Information Return.

6.5 WASTEWATER BYPASSES TREATMENT

	2005	2004	2003	2002	2001
	0%	0%	0%		

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3155 07 Financial Information Return.

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY	
	2005 n/a
<p>Efficiency Measure Operating costs for the treatment of drinking water per megalitre.</p> <p>Objective Efficient municipal water treatment services.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. 1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3307 13 Financial Information Return.</p>	
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY	
	2005 n/a
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3308 13 Financial Information Return.</p>	

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8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY

	2005
	\$899.58

Efficiency Measure

Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)

Objective

Efficient municipal water system (Integrated System).

Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

1 megalitre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3309 13 Financial Information Return.

8.4 BOIL WATER ADVISORIES

	2005	2004	2003	2002	2001
	0.0000	0.0000	0.0000		

Effectiveness Measure

Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.

Objective

Water is safe and meets local needs.

Notes

SLC 92 3355 07 Financial Information Return.

8.5 BREAKS IN WATER MAINS

	2005	2004	2003	2002	2001
	10.01	0.00	13.07		

Effectiveness Measure

Number of water main breaks per 100 kilometres of water distribution pipe in a year.

Objective

Improve system reliability.

Notes

SLC 92 3356 07 Financial Information Return.

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY	
	2005 \$36.05
<p>Efficiency Measure Operating costs for garbage collection per household.</p> <p>Objective Efficient municipal garbage collection services.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3403 13 Financial Information Return.</p>	
9.2 GARBAGE DISPOSAL – EFFICIENCY	
	2005 \$48.41
<p>Efficiency Measure Operating costs for garbage disposal per household.</p> <p>Objective Efficient municipal garbage disposal services.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3503 13 Financial Information Return.</p>	
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY	
	2005 \$28.65
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per household.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>	
<p>Notes</p>	
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3604 13 Financial Information Return.</p>	

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY	
	2005
	\$113.11

Efficiency Measure

Average operating costs for solid waste management (collection, disposal and diversion) per household.

Objective

Efficient municipal solid waste management (Integrated System).

Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 3605 13 Financial Information Return.

9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
	2005	2004	2003	2002	2001
	10.20	20.145	2.853	2.853	2.043

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

Notes

SLC 92 3452 07 Financial Information Return.

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES					
	2005	2004	2003	2002	2001
	1	1	1	1	1

Effectiveness Measure

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE					
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Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2005	Days 2004	Days 2003	Days 2002	Days 2001

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03

Days: SLC 92 3553 07 to SLC 92 3560 07

List facilities in the order they appear in the 2005 FIR.

Parks and Recreation

10.1 PARKS – EFFICIENCY	
	2005 \$20.11

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Efficiency Measure

Operating costs for parks per person.

Objective

Efficient operation of parks.

Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7102 13 Financial Information Return.

10.2 RECREATION PROGRAMS – EFFICIENCY

2005

\$10.83

Efficiency Measure

Operating costs for recreation programs per person.

Objective

Efficient operation of recreation programs.

Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

This measure is based on total population, not the population participating in recreation programs.

SLC 91 7202 13 Financial Information Return.

10.3 RECREATION FACILITIES – EFFICIENCY

2005

\$77.40

Efficiency Measure

Operating costs for recreation facilities per person.

Objective

Efficient operation of recreation facilities.

Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7303 13 Financial Information Return.

**10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL)
EFFICIENCY**

2005

\$108.33

Efficiency Measure

Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).

Objective

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Notes

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.
SLC 91 7304 13 Financial Information Return.

10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS

2005

n/a

Effectiveness Measure

Total participant hours for recreation programs per 1,000 persons.

Objective

Recreation programs serve needs of residents.

Notes

This measure was redefined in 2005 to exclude special events.
The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.
SLC 92 7255 07 Financial Information Return.

Libraries

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY	
	2005 \$17.16
Efficiency Measure Operating costs for libraries per person.	
Objective Efficient library services.	
Notes	
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 7403 13 Financial Information Return.	
11.2 LIBRARY COSTS PER USE – EFFICIENCY	
	2005 \$2.97
Efficiency Measure Operating costs for libraries per use.	
Objective Efficient library services	
Notes	
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 7404 13 Financial Information Return.	

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11.3 LIBRARY USES			
	2005	2004	
	5.78	11.75	
Effectiveness Measure			
Library uses per person.			
Objective			
Increased use of library services.			
Notes			
SLC 92 7460 07 Financial Information Return.			
11.4 ELECTRONIC LIBRARY USES			
	2005	2004	
	10.0%	5.9%	
Effectiveness Measure			
Electronic library uses as a percentage of total library uses.			
Objective			
Increased use of library services.			
Notes			
SLC 92 7461 07 Financial Information Return.			
11.5 NON-ELECTRONIC LIBRARY USES			
	2005	2004	
	90.0%	94.1%	
Effectiveness Measure			
Non-electronic library uses as a percentage of total library uses.			
Objective			
Better information on library usage.			
Notes			
SLC 92 7462 07 Financial Information Return.			

Land Use Planning

12.1 LOCATION OF NEW DEVELOPMENT

	2005	2004	2003	2002	2001
	0%	11.1%			

Effectiveness Measure

Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.

Objective

New lot creation is occurring in settlement areas.

Notes

SLC 92 8154 07 Financial Information Return.

12.2 PRESERVATION OF AGRICULTURAL LAND DURING 2004

	2005	2004	2003	2002	2001
	x%	x%			

Effectiveness Measure

Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes

SLC 92 8163 07 Financial Information Return.

12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000

	2005	2004	2003	2002	2001
	x%	x%	x%	x%	x%

Effectiveness Measure

Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.

Objective

Preservation of agricultural land.

Notes

SLC 92 8164 07 Financial Information Return.

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12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2004					
	2005	2004	2003	2002	2001
	x	x	x	x	x
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.</p> <p>Objective Preservation of agricultural land.</p>					
<p>Notes</p>					
SLC 92 8165 07 Financial Information Return.					
12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000					
	2005	2004	2003	2002	2001
	x	x	x	x	x
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.</p> <p>Objective Preservation of agricultural land.</p>					
<p>Notes</p>					
SLC 92 8166 07 Financial Information Return.					